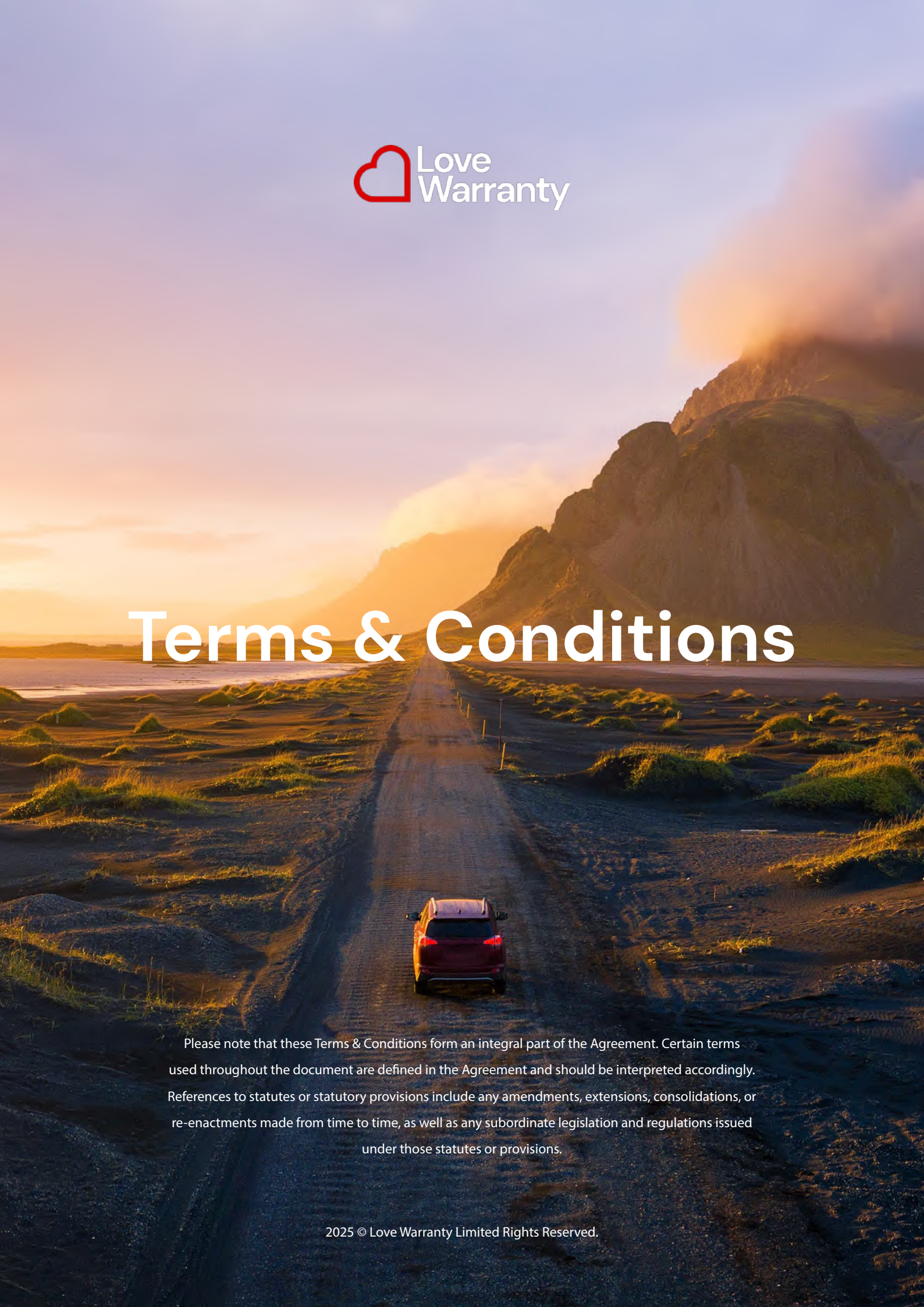


Terms & Conditions

Please note that these Terms & Conditions form an integral part of the Agreement. Certain terms used throughout the document are defined in the Agreement and should be interpreted accordingly. References to statutes or statutory provisions include any amendments, extensions, consolidations, or re-enactments made from time to time, as well as any subordinate legislation and regulations issued under those statutes or provisions.

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This Warranty operates under a discretionary basis and is not considered “insurance” under the Financial Services and Markets Act 2000 and does not therefore fall under the scope of the Financial Conduct Authority.

1. PARTIES

a. The Dealer.
b. You.
c. Love Warranty (Us).

2. ELIGIBILITY CRITERIA

1. WHAT IS COVERED?

True Love Cover is available for Vehicles that:

a. do not exceed the maximum vehicle age detailed on the certificate;
b. have covered fewer miles than detailed on the certificate;

2. AM I COVERED?

You must:

a. be at least 18 years old on the policy start date;
b. hold a full UK driving licence for the Vehicle covered under the Agreement;
c. be a resident of the UK.

3. DURATION

The cover will run from the start date, which is detailed on the agreement Schedule, until the earliest of the following dates:

a. you or the Vehicle no longer meet the eligibility criteria;
b. the number or value of Claims settled having reached the Maximum Claim Limit;
c. the agreement being cancelled by either You or Us;
d. the expiry date detailed on the certificate.

4. HOW TO CLAIM

IMPORTANT: No repairs should be carried out until we have agreed to the repairs and communicated this approval to the garage and to You.

1. Contact Love Warranty 0330 390 3959 within 10 days of becoming aware of the issue.
2. Find a VAT registered mechanic to provide an estimate for the required repairs. *(Diagnostic cost covered as part of a valid claim.)*
3. Send a copy of this estimate to Love Warranty. The estimate needs to be provided on letter-headed paper from the repairer and emailed to claims@lovewarranty.co.uk.
4. If more information is required at this stage we will let you know. Depending on the nature or value of the potential claim, an expert may be appointed by Love Warranty to inspect your vehicle.
5. If your claim is approved, the mechanic then carries out repairs
6. Once the repairs are complete we require a VAT invoice made out to Love Warranty. Upon reciept of the invoice we will make payment directly to the repairer.

5. COVERAGE LOCATIONS

Coverage is offered within the United Kingdom for a maximum duration of thirty (30) days over a 12-month span.

Repairs can be carried out at any VAT registered repair centre in the United Kingdom.

6. COVERED COMPONENTS

1. WHAT IS COVERED?

The following components are covered:

a. Accessories:

Accessory Power Module, Auxiliary Battery Pre-Heater, Auxiliary Power Socket

b. Air Conditioning:

Actuators, Air Outlet Positioning Motor, Blower Motor, Compressor, Condenser, Control Cables,

Control Panel, Control Valves, Electronic Control Units, Evaporator, Expansion Tank, Expansion Valve, Pipes, Pressure Switch, Pusher Fan, Receiver Dryer, Sensors

c. Automatic Gearbox:

All numbered gears (eg 1st gear etc), Baulk Rings, Brake Bands, Clutches, Computer Governor, Crown Wheel & Pinion, Drive Plate, ECU, Flexi Plate, Gears, Linkages, Modulator Valve, Oil Pump, Odometer Drive Gears, Parking Pawl, Reverse Gear, Seals, Servo, Shafts & Bushes, Speedometer Cable, Speedometer Drive Gear, Solenoids & Switches, Torque Converter, Valve Block

d. Body:

Bonnet Release Mechanism, Door Lock Cylinders, Door Locks, Door/Mirror Remote Linkages, Fuel Cap & Boot Release Mechanism, Glove Compartment Latch/Lock, Manual Window Regulator, Seat Mechanisms, Sun Roof Gears and Cables, Tailgate Lock, Tailgate Strut, Wiper Linkages

e. Brake System:

ABS Module, ABS Pump, ABS Sensors, ABS Wiring Harness, Brake Caliper Seals, Brake Light Switch, Caliper - Near Side Front, Caliper - Near Side Rear, Caliper - Off Side Front, Caliper - Off Side Rear, Diesel Vacuum Pump, Electronic Control Units, Hand Brake Cables, Hand Brake Lever, Hydraulic Unit, Master Cylinder, Non-Return Valve, Pedal Assembly & Linkages, Pipes & Hoses, Pressure Regulator, Proportioning Valve, Servo Unit, Wheel Cylinder - Near Side, Wheel Cylinder - Off Side

f. Cooling System:

Air Outlet Positioning Motor, Coolant Level Sensor, Expansion Tank, Heater Matrix, Heater Valve, Intercooler / Heat Exchanger, Oil Cooler, Radiator, Temperature Sender Units, Thermostat, Thermostat Housing, Thermostatically Controlled Fan, Viscous Coupling, Water Pump

g. Clutch:

Cable, Clutch Cover, Hydraulic Pipes, Master Cylinder, Pedal Self-Adjustment Mechanism, Release Bearing, Release Fork, Slave Cylinder, Spigot Bearing & Bush

h. Drivetrain:

4-Wheel Drive Units, Bearings, CV Boots, CV Joints, CVT/CTX Gearbox, Crown Wheel & Pinion, Diff Gears, Drive Shafts, Free Wheel Hubs, Half Shafts, Near Side Front Wheel Bearing, Near Side Rear Wheel Bearing, Off Side Front Wheel Bearing, Off Side Rear Wheel Bearing, Prop Shaft, Prop Shaft Bearing(s), Prop Shaft Carrier, Universal Joints

i. Electric Vehicle Systems:

Accessory Power Module, Auxiliary Battery Pre-Heater, Battery Cooling Fan, Battery Energy Control Module, Cabin Heater Assembly, Climate Control Compressor, Combined Charging System, DC Converter, Electric Drive Motor, Electric Motor Control Module, External Charging Contact, Generator, High Power Distribution Module, High Voltage A/C Compressor, Low Voltage Converter, Motor Cooling Fan & Motor Assembly, Motor Cooling Radiator, On Board Auxiliary Power Supply, On Board Charger, On Board Diagnostic Control Module, Power Control Unit, Power Inverter, Power Inverter Module, Power Line Communication Module, Power Split Device, Reduction Gear, Regenerative Braking System, Transmission Control Module

j. Engine:

Air Compressor, Auxiliary Belt Tensioner, Balance Shaft Assembly, Big End Bearings, Big-End Caps, By-Pass Valve, Cam Followers, Cam Shaft Pulley, Cam Shafts, Collets, Con Rods, Crankshaft, Crankshaft Bearings, Crankshaft Damper, Crankshaft Pulley, Cylinder Bores, Cylinder Head, Cylinder Head Gasket, Cylinder Liner Seals, Cylinder Liners, Dual Mass Flywheel, Engine Brake Assembly, Gudgeon Pins & Bearings, Main Bearing Caps, Manifold - Inlet, Oil Level Sensor, Oil Pick-Up Pipe, Oil Pump, Piston Cooling Jet, Pistons, Pistons Rings, Push Rods, Ring Gear, Rocker Assembly, Small End Bearings, Springs, Thrust Washers, Timing Belt, Timing Chain, Timing Chain Guides, Timing Gears, Timing Tensioner (Belt or Chain), Turbo Actuator, Turbo Wastegate, Turbocharger, Valve Guides, Valve Spring Retainers, Valves - Exhaust, Valves - Inlet, Variable Valve Timing Units

k. Entertainment and Navigation:

Audio Amplifier, Bluetooth Equipment, CD Changer, CD Drive, Central Processor, Control Display Unit, DVD Player, GPS Antenna, Graphic Equalizer, Head Unit, LCD Screens, Radio, Satellite Navigation CD Drive, Satellite Navigation Processor, Steering Wheel Control System, Telephone System, TV Screen, TV Tuner, Wiring & Cables

l. Electrical System:

Alternator, Central Locking Motor - Near Side Front, Central Locking Motor - Near Side Rear, Central Locking Motor - Off Side Front, Central Locking Motor - Off Side Rear, Central Locking Motor - Tailgate, Central Locking Module, Central Locking Receivers, Cigar Lighter, Coil, Cruise Control Systems, Electronic Control Units (ECUs), Electronic Ignition, Fan Motor, Factory Fitted Alarms, Fuse Box, Glow Plugs, Heater Fan Resistor, Heated Front Screen, Heated Rear Screen, Heated Seat Systems, Head Lamp Wiper Motor, Horn, Ignition Switch, Indicator & Hazard Units, Instruments, Main Wiring Harness, On Board Computer Systems, Parking Assist ECU, Parking Assist Sensor, Rear View Mirror, Rear Wiper Motor, Remote / Coded Key, Remote Mirror Motors,

Seat Motors, Starter Motor, Starter Solenoid, Sun Roof Motors, Switches, Tachograph, Washer Pump, Window Motor - Near Side Front, Window Motor - Near Side Rear, Window Motor - Off Side Front, Window Motor - Off Side Rear, Relays, Speedometer

m. Fuel System:

Accumulator, Air Flow Computer, Air Flow Meter, Air Flow Sensor, Automatic Choke Unit, Cold Start Valve, Crank Position Sensor, Diesel Primer Pump, Electronic Control Units, Engine Speed Sensor, Engine Temperature Sensor, EGR Valve, Fuel Distributor, Fuel Injection Systems, Fuel Pump, Injector Pump, Injectors, Knock Sensor, Lift Pump, Manifold Pressure Sensor, Metering Unit, Oxygen Sensor, Pedal Assembly, Pre-Heat Unit, Pulse Generator, Sensors & Senders, Tank Sender Unit, Throttle Body, Throttle Linkage, Throttle Potentiometer, Warm Up Regulator, Over Run Cut Off Valve

n. Front Suspension:

Air Control Valves, Air Spacer, Anti-Roll Bar, Anti-Roll Bar Links, Ball Joints, Bushes, Coil Springs, Electronic Control Units, Hydrolastic Units, Hydropneumatic Units, Leaf Springs, Lower Wishbones, McPherson Struts, Pneumatic / Air Spring Strut, Panhard Rods, Self-Levelling Systems, Shock Absorbers, Swivel Joints, Torsion Bars, Upper Wishbones

o. Hybrid System:

DC Converter, Electric Motor, Electronic Control Unit, Energy Storage Systems, Generator, Power Control Unit, Power Split Device, Reduction Gear, System Main Relay

p. Lifting System, Warning Lamps & Control:

Control Units, Warning Lamps

q. Manual Gearbox:

All numbered gears (eg 1st gear etc), Baulk Rings, ECU, Gear Stick, Internal Bearings, Internal Gears, Internal Shafts, Linkages, Odometer Drive Gears, Power Take Off Units, Reverse Gear, Reverse Light Switch, Seals & Bushes, Selector Forks, Sensors & Solenoids, Speedometer Cable, Speedometer Drive Gear, Syncro Hubs, Transfer Gears

r. Rear Suspension:

Air Control Valves, Air Spring, Air Spacer, Anti-Roll Bar, Anti-Roll Bar Links, Ball Joints, Bushes, Self-Levelling Systems, Shock Absorbers, Swivel Joints, Torsion Bars, Trailing Arm, Upper Wishbones

s. Steering System:

Electronic Control Units, Electronic Power Steering Motor, Electronic Power Steering Sensors, Fluid Reservoir, Idler Box, Power Steering Pump, Power Steering Rack, Pressure Pipes, Rack & Pinion, Rack Gaiters, Steering Box, Steering Column, Steering Knuckle, Steering Lock, Track Rods, Track Rod Ends, Universal Joints

t. Selective Catalytic Reduction:

Catalytic Converter, Crossover Valve, Diesel Particulate Filter, DPF Sensor, Electronic Control Unit, Humidity Sensor, Level Indicator, Metering Delivery Module, NOx Sensor, Pump Module, Temperature Sensor

u. Safety System:

Air Bag (Front), Air Bag (Side), Air Bag Clock Spring, Air Bag ECU, Air Bag Rotary Coupler, Air Bag Sensors, Air Bag Squib, Seat Belts, Seat Belt Pre-Tensioners

v. Stability and Traction Control:

Electric Motors, Electronic Control Unit, Hydraulic Pipes, Hydraulic Pump, Hydraulic Unit, Lateral Acceleration / Yaw Control, Speed Sensors

2. WHAT IS NOT COVERED?

The following components are specifically not covered:

a. Brake System:

Brake & clutch friction material, brake discs, brake drums, seized brake callipers.

b. Body:

Bodywork, chassis, glass, interior and exterior trim, panoramic sunroof glass, road wheels, tyres.

c. Electrical:

Air bags, all light units, bulbs including gas-filled light units, head-up display, heater elements (excluding heated seats), LEDs, software, software updates and/or adjustments (except to complete a repair), tracker systems, wiring looms, Xenon bulbs, Xenon ignitor units.

d. Electric and Hybrid Vehicles:

For electric or hybrid Vehicles, Mechanical Breakdowns related to batteries, the disposal of

chemical waste resulting from a Claim, electrical connectors, and wiring are not covered. Charging socket, wiring and HV cabling, HV battery housing, HV batteries/cells/modules, HV battery cooling, HV battery vent unit, electric charging cable (HV = High Voltage).

e. Engine:

Cracked cylinder head (including re-facing and/or skimming), core plugs, gaskets (except head gasket).

f. Exhaust:

Exhaust manifold, exhaust systems.

g. Fuel system:

Fuel tanks.

7. CLAIM LIMITS

1. You may make an unlimited number of claims during your Vehicle's warranty period subject to the following;

    a. Each individual claim is limited as detailed on the certificate, including VAT;
    b. The total value of all claims made during the lifetime of the Warranty will not exceed the PPoV (Purchase Price of Vehicle which is detailed in the certificate).

2. Labour rates are not capped, however should the cost quoted greatly exceed that of a known viable alternative we reserve the right to refer the vehicle to another repairer.

8. ADDITIONAL BENEFITS

Hire Car:

In the event of a valid claim and if the repair time exceeds 8 hours, you are eligible for the use of hire car through our partners, Enterprise Rent-a-Car. This benefit is capped at £20 per day. Any hire car that you use is subject to the Enterprise Rent-a-Car Terms and Conditions, to be provided to you separately. If you wish to hire a car greater than the value of the Cap, you will be required to pay the difference in value between the Cap and the charge for hiring the car.

Hotel and Rail expenses:

You can receive up to £60 (including VAT) to help with hotel expenses or rail fares. If your Vehicle needs to be kept overnight at the mechanic's garage where the repairs are being undertaken.

Vehicle Recovery:

Rescue and recovery are provided by our partners (the AA), eligibility will be stated in your certificate. If you require rescue or recovery call 0330 390 3959 opt 5.

If you are not eligible for rescue and recovery, we will reimburse you up to £50 of tow-in expenses, where the total cost including repairs does not exceed the individual claim limit stated in your certificate.

9. COVER RESTRICTIONS

1. The Vehicle is required to be consistently maintained in a roadworthy state.
2. The Vehicle must be insured, taxed, and possess a current M.O.T. certificate as mandated by law.
3. Regular servicing of your Vehicle by a V.A.T. registered garage in adherence to the manufacturer's recommendations is essential.
4. Non-compliance with any of these conditions will render this agreement void.
5. Love Warranty exclusively provides coverage for the registered vehicle, allowing any driver with the owner's permission and legal capability to operate the vehicle.
6. This coverage is applicable exclusively to damages arising from routine driving and business utilisation.
7. This policy does not cover or extend to emergency vehicles, commercial vehicles exceeding 3,500kg 3.5 tons, taxis, courier vehicles, buses, minibuses, coaches, trucks, trailers, heavy goods vehicles, licensed private hire vehicles, daily rental vehicles, or breakdown and recovery vehicles.
8. This policy does not cover any Vehicle that is used for any form of motor sport or competition, including motor racing, , rallies, off-road use, for any form of hire or reward and usage for or by driving schools, or for any form of delivery or courier service.
9. If any repair work is conducted outside the scope of this agreement, you are responsible for the cost of those repairs.
10. We retain the right, on repairs covered by us, to relocate your vehicle at our expense to a repairer of our choosing if we can achieve a more cost effective repair.
11. We reserve the right to repair rather than replace components or use non-genuine, or refurbished parts if it is deemed by us to be more cost effective.

10. YOUR OBLIGATIONS

1. You are required to exercise reasonable care in providing accurate and complete responses to our inquiries, whether during the application process, or when submitting a Claim to us.
2. You should promptly notify us if your circumstances change, or you become aware that any information we hold about you is incorrect. Failing to do so promptly may result in the agreement being invalidated, potentially leading to non-payment of claims.
3. You must tell us if you sell or transfer ownership of your vehicle.
4. You must tell us within 5 days about any change in your circumstances or the age and/ or mileage of the Vehicle that affect your eligibility or that of the Vehicle under this agreement.
5. You must tell us as soon as reasonably possible if you have a Claim under the Agreement and in any event no later than thirty (30) days from the date you were entitled to submit a claim. Any Claim submitted later will not be considered.
6. To fulfil all legal obligations as the owner of the Vehicle, including insurance, taxation, and MOT requirements.
7. You must take reasonable steps to safeguard the Vehicle from damage and ensure it remains roadworthy at all times.
8. If the Vehicle is unused for more than 90 consecutive days without the engine being run, this may invalidate any claim You make.
9. You must not make modifications that significantly alter the Vehicle's design and performance unless required or recommended by the manufacturer. If in doubt, you should discuss any material modifications with us before undertaking them.
10. Ensure the Vehicle is serviced at a VAT registered garage in accordance with the manufacturer's recommendations. Ensure servicing is done within 30 days from the due date or the Vehicle has travelled no more than 1,000 miles since the service due date.
11. Keep comprehensive records of all services and maintenance carried out on the Vehicle.

11. PAYMENT

You have the option to acquire this agreement and settle the premium when you acquire your vehicle. The premium can be submitted as a single payment to your vehicle retailer, or if feasible, you may opt for a monthly payment arrangement. Another choice is to include the premium in a loan agreement, which may incur interest charges. All of these details will be clarified during the purchase process and specified in your agreement Schedule.

12. CANCELLATION

If you wish to cancel the Policy within the initial thirty (30) days following the policy start date you can do so by contacting us directly on 0330 390 3959. The latest you can this is 48 hours before the initial 30 days expires.

If you cancel this agreement within the initial thirty (30) days after the start date, a complete premium refund will be provided, unless you have submitted a Claim under it.

Should you opt to cancel after the initial thirty (30) days you will not be automatically entitled to a refund.

13. SUPPORT

The Dealer has appointed us to handle the administrative aspects of the Warranty. For all inquiries about the Warranty or to make a Claim, You must contact us in the first instance.

You can contact support via email support@lovewarranty.co.uk, or telephone our helpline 0330 390 3959.

While we manage administrative responsibilities, we are not responsible for providing the Warranty or Warranty Assistance or carrying out repairs to a vehicle. In case the Dealer fails to provide the Warranty or Warranty Assistance for any reason whatever including the insolvency of the Dealer, we are under no obligation to step in and provide those services.

Love Warranty Limited is a registered company in England and Wales with company number 07803545. Our registered office is St Oswald Suite, Nostell Estate Yard, Nostell, Wakefield, West Yorkshire, WF4 1AB.

You can access our full terms and conditions at https://www.lovewarranty.co.uk/terms.

14. GENERAL EXCLUSIONS FROM THE WARRANTY.

The Warranty does not cover:

a. Non-Mechanical Breakdowns.
b. Mechanical Breakdown of non-Covered Components.
c. Any damage related to fabric or stitching.
d. Loss, damage, or costs associated with a Vehicle manufacturer's recall and replacement or repair of Covered Components.

e. Replacement of Covered Components not affected by Mechanical Breakdown, even if recommended by the Vehicle's manufacturer.
f. Mechanical Breakdown caused by Your breach of obligations
g. Your negligence, accidents, acts of God, road hazards, fire damage, poor workmanship, corrosion, or other external factors unrelated to the Covered Component.
h. A Mechanical Breakdown that could have been prevented if You had taken appropriate steps to reduce damage to the Vehicle, such as, but not limited to, a warning light being displayed on the Vehicle's dashboard.
i. This agreement does not cover pre-existing faults or faults that where developing at the point of sale. We reserve the right to request a copy of the most recent MOT certificate and any advisories issued would be deemed as a pre-existing faults.
j. Mechanical Breakdown caused by Wear and Tear to components that have reached the end of their expected functional life.
k. Mechanical Breakdown covered by any other warranty or insurance policy, or other similar policy.
l. False or fraudulent Claims.
m. Failed repairs, where a repair has failed to remedy a misdiagnosed fault.
n. This agreement does not cover pre-existing faults or faults that where developing at the point of sale. We reserve the right to request a copy of the most recent MOT certificate and any advisories issued would be deemed as a pre-existing faults.

15. USE OF YOUR PERSONAL DATA

This section provides a summary of how Your Personal Data may be used by us. For complete information, refer to www.lovewarranty.co.uk.

a. You acknowledge that We are a Data Controller in respect of Your Personal Data.
b. We may collect and use Your Personal Data as necessary to provide services to You and in accordance with our legitimate interests. This includes performing our roles related to the Warranty, direct marketing, reviewing and improving products and services, developing new products and services, complying with legal and regulatory obligations, and sharing information with group companies and business partners.
c. We may share Your Personal Data with governmental organizations, group companies, suppliers, and business partners. In some cases, Your Personal Data may be shared with parties outside the EEA, with appropriate safeguards in place to protect Your data.

d. You have certain rights under Data Protection Law, such as the right to access your Personal Data be informed about how and why your Personal Data is being used in a particular way by us, object to how we use your Personal Data, and the correction of any incorrect Personal Data we hold.

16. DISPUTE RESOLUTION AND COMPLAINTS

All disputes will be handled through our complaints/dispute procedure. This will involve sending any request to complaints@lovewarranty.co.uk. The request will then be escalated for review.

Our complaints policy. Our Customer Service Team: 0330 390 3959 will do their best to resolve any problems you have with us or our products as per our Complaints policy: https://www.lovewarranty.co.uk/complaints. You can also email complaints@lovewarranty.co.uk.

Resolving disputes without going to court. Alternative dispute resolution is an optional process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. If you're not satisfied with the outcome of any alternative dispute resolution proceedings in your dispute with us, you still retain the right to submit a claim to court.

You can go to court. These terms are governed by English law and wherever you live you can bring claims against us in the English courts. If you live in Wales, Scotland or Northern Ireland, you can also bring claims against us in the courts of the country you live in. We can claim against you in the courts of the country where you live.

17. DEFINED TERMS

The "Agreement" denotes this contractual arrangement between You, the Dealer, and us. As per this Agreement, the Dealer will offer the Warranty to You for the Covered Components of Your Vehicle during the Duration of the Agreement.

A "Claim" refers to a request made by You for the Dealer to provide Warranty Assistance concerning a Mechanical Breakdown incident related to a Covered Component of Your Vehicle.

The "Claim Limit" is the maximum amount (that the Dealer will pay or provide to You for a single Claim under the Warranty, as set out in the "Claim Limit" section of these Terms.

"PPoV" stands for the Purchase Price of Your Vehicle at the time of purchase.

A “Covered Component” is a component part of the Vehicle that falls within the scope of the Warranty

The “Data Controller” is defined as the “controller” according to the Data Protection Law

“Data Protection Law” encompasses the General Data Protection Regulation (EU 2016/679) and any legislation amending, re-enacting, supplementing, or replacing it in an EEA member state, including the Data Protection Act 2018. Additionally, it includes any legislation of an EEA member state implementing Directive 2002/58/EC of the European Union Parliament and the Council of 12 July 2002 concerning the processing of Personal Data and privacy protection in the electronic communications sector. Furthermore, it includes all other Data Protection Laws and regulations applicable in the United Kingdom and any other relevant EEA member state.

The “Dealer” refers to the motor dealership from which You purchased Your Vehicle.

“The Vehicle” is the vehicle that is covered by this policy, the details of which are listed in the Vehicle Information section of your policy.

“Warranty Assistance” means the administrative role performed by us as part of your claim.

18. YOUR NOTES

NEED TO MAKE A CLAIM?

It's important to get in touch with us as soon as the issue begins.

1. CONTACT LOVE WARRANTY

Contact Love Warranty **0330 390 3959** within 10 days of becoming aware of the issue

2. DIAGNOSE

Find a VAT registered mechanic to provide an estimate for the required repairs. *(Diagnostic cost covered as part of a valid claim.)*

3. EMAIL YOUR ESTIMATE TO LOVE WARRANTY

Send a copy of this estimate to Love Warranty. The estimate needs to be provided on letter-headed paper of the garage and emailed to **claims@lovewarranty.co.uk**.

4. REVIEW

If more information is required at this stage we will let you know. Depending on the nature or value of the potential claim, an expert may be appointed by Love Warranty to inspect your vehicle.

5. PROCESSING

If your claim is approved, the mechanic then carries out repairs.

6. PAYMENT

Once we the repairs are complete we require a VAT invoice made out to **Love Warranty Limited - St Oswald Suite Nostell Estate Yard, Nostell, Wakefield WF4 1AB**. Upon reciept of the invoice, we will make payment directly to the repairer.



Need more information?

Want to know more information about True Love Cover?
Speak to a member of the team.

Address: St Oswald Suite, Nostell Estate Yard, Nostell, Wakefield, West Yorkshire, England WF4 1AB

T: 0330 390 3959
E: info@lovewarranty.co.uk
www.lovewarranty.co.uk

@lovewarranty
@lovewarranty
@lovewarranty